

# SaaS Microservices Unlock New Revenue Beyond Enterprise

**Case Study** 





## SaaS Microservices: Unlocking Revenue Beyond Enterprise

Discover how
CloudGeometry
helped a Fortune
500 media
company's digital
division expand its
SaaS offering to
target SMBs with
precision-targeted
OTT video ads. Learn
how microservices
and multi-tenancy
architecture enabled
new revenue
streams!



#### **INDUSTRY**

Digital Media & Marketing

#### SOLUTION

Multi-tenancy SaaS,
Microservices
integration,
Self-service
onboarding & billing,
Automated Tenant
Provisioning &
Deployment

#### **CLIENT**

Sinclair Media



#### Sinclair Media

Our client, the digital division of a Fortune 500 media company, has ridden the wave of OTT (over-the-top) video ads across high-value audiences like YouTube, Hulu, social media and more. The business has grown on the strength of its agency and global brand customers, providing precise geo-targeted audience access to integrated feeds from over 150 ad exchanges and streams, processing tens of billions of ad calls a day.

#### The Challenge

As the 2020 pandemic lockdown caused digital media consumption to skyrocket, the company set out to open a new market for its SaaS product: precision-targeted OTT video ads by SMBs targeting their local markets. It meant opening a completely new segment of the market. The new product offered the benefits of real-time analytics and bidding management engine — but without the large-scale advertising fees traditionally associated with global-brand-to-agency supply chains.

Building out a tiered self-service offering by extending their multi-tenancy architecture meant they could sell to local businesses at a much more attractive price point. By leveraging the business logic of their existing campaign workflow and management platform, they could meet Time To Market objectives without the need to invest in a massive refactoring of their operating platform. This meant adapting functionality for campaign creation, secure data storage for creatives and marketing data, user data isolation, campaign progress real-time reporting, and budget management.

Tenant onboarding / provisioning

Completely
automated
infrastructure
resource
provisioning via
autoscaling of
Amazon EKS pods to
extend across
existing AWS
platform services

Secure tenant config & metadata Per tenant
configuration and
metadata is stored
securely in shared
\$3 and Amazon
Aurora RDS DBMS
storage; data
isolation
implemented on the
application level

Data Science Automation Streaming data via
Kinesis tracks
queues, async data
processing in
real-time.
Cloudwatch,
Grafana integration
configured to
specific internal
platform APIs

#### Sinclair Media

#### **The Solution**

To achieve maximum leverage from their existing enterprise-scale bridge model SaaS platform already running on AWS, the company enlisted CloudGeometry. The goal was to architect and implement microservices in a more flexible shared multi-tenancy strategy known as the "pooled model". It also delivered three key benefits that optimized the existing Enterprise application stack.

- Campaign creation and management for
  this new class of customers is built out with
  queuing logic running on demand, against
  existing code and APIs. This approach
  eliminated the need to re-implement
  complex campaign logic for targets, tactics,
  advertisers, creatives, etc. Configured as a
  unified service, tenant context for each
  unique user/customer is managed via
  secure session tokens. Bids and
  placements from these small customers
  are thereby integrated into the same
  real-time analytics and bidding
  management engine.
- Historical reporting is largely reused from existing data infrastructure, to ensure data consistency. However, in order to speed this up for the new Pooled Services SaaS model. CloudGeometry also recommended refactoring the logic for existing enterprise-grade reporting services, to split it between a set of proxy servers and a back end. This reduced the reporting code base several fold, and cut reporting cycle time 10x across all users, both for SMB and enterprise.
- Moving from a small number of large customers to a large number of small customers required a new mechanism for managing payments. Cloud Geometry integrated payment card processing through a billing module that works with a commercial payment service. It records and reports the ad spending balance to each individual user/customer in their individual account

**Tenant** Completely onboarding/ automated provisioning infrastructure resource provisioning via autoscaling of Amazon EKS pods to extend across existing AWS platform services **Secure tenant** Per tenant config & configuration and metadata metadata is stored securely in shared **S3** and **Amazon** Aurora RDS DBMS storage; data isolation implemented on the application level **Data Science** Streaming data via **Automation** Kinesis tracks queues, async data processing in real-time. Cloudwatch. Grafana integration configured to specific internal platform APIs CloudGeometry

#### Sinclair Media

#### **The Benefits**

By expanding to a Self Serve multi-tenancy platform, CloudGeometry helped this client reach new market tiers by extending their existing AWS enterprise platform capabilities. Without losing critical momentum of their high-growth enterprise core product team roadmap, the client could now unlock previously unavailable revenue streams.

Its new, smaller customers can also take complete ownership of their advertising spend: to quickly create and manage campaigns; get real-time performance analytics; and achieve a virtuous cycle of ad spending ROI.

Tenant onboarding / provisioning

Completely
automated
infrastructure
resource
provisioning via
autoscaling of
Amazon EKS pods to
extend across
existing AWS
platform services

Secure tenant config & metadata

Per tenant
configuration and
metadata is stored
securely in shared
S3 and Amazon
Aurora RDS DBMS
storage; data
isolation
implemented on the
application level

Data Science Automation Streaming data via
Kinesis tracks
queues, async data
processing in
real-time.
Cloudwatch,
Grafana integration
configured to
specific internal
platform APIs

# Technology Solutions & Services to build, optimize and run your cloud software and operations.



#### **TECHNOLOGY SOLUTIONS**

#### **APPLICATION MODERNIZATION**

Transform Legacy Systems for Future-Ready Innovation

#### **CLOUD COST MANAGEMENT**

Optimize Cloud Spending for Maximum ROI and Efficiency

#### AI & DATA

Achieve breakthrough automation and analytic insights via cutting-edge data strategies

#### SECURITY AND COMPLIANCE

Reinforce your cloud infra, workload, operations, and development end-to-end

#### FOUNDATION SERVICES

#### **CLOUD INFRA & OPS**

Robust Infrastructure Solutions for Seamless Operations

- DevOps as a Service
- Managed Cloud Operations
- Cloud Spend Optimization
- Resilience, Continuity & Backup
- AWS Well-Architected

#### **MODERNIZATION & MIGRATION**

Smooth Transitions to Modern Architectures with Minimal Disruption

- Application Modernization
- Kubernetes Adoption
- AWS Database Migration
- Data Engineering Operations
- Data Integration
- Data Migration
- Cloud Migration & Adoption

#### ADVANCED SERVICES

#### **CLOUD-NATIVE DEVELOPMENT**

Build Scalable, Resilient Applications with Cloud-Native Technologies

- CI/CD
- Multi- Platform App Design & Development
- Cloud-Ready Teams
- Enterprise SaaS Modernization
- Multi-Tenancy SaaS
- B2B Customer Success Engineering

#### **CLOUD-NATIVE OPERATIONS**

Streamline Operations with Advanced Cloud-Native Practices

- Platform Engineering
- Workload Management
- Monitoring & Observability
- Infrastructure Management

#### AI/ML & DATA SERVICES

#### AI/ML & DATA

Leverage Advanced Analytics and Machine Learning to achieve exponential acceleration in the ROI of your data assets

- AI/ML Engineering for Data Analytics
- Generative AI
- Traditional ML for Data Analytics
- AI/ML Development and and Data Science
- Data Engineering for MLOps

### CloudGeometry





**CloudGeometry** delivers expert technical services, helping our clients unlock the full potential of cloud-native open source tooling and commercial platform technologies.

With roots in Silicon Valley, we've seen firsthand what works (and what doesn't). Count on CloudGeometry to accelerate application modernization, Kubernetes adoption, developer enablement, secure multi-tenancy, AI/MLOps, DevOps automation and more.

- As AWS Advanced Consulting partners, our certified solution architects and platform engineers help address the range of challenges facing enterprise innovators and venture funded startups alike.
- The Cloud Native Computing Foundation has accredited us as a Kubernetes Certified Service Provider.
- We serve as charter contributors to the Linux Foundation Data & AI Commons (LF Data & AI), supporting a diverse, sustainable ecosystem for open source data and AI technologies.

Over the last decade, we've built and deployed hundreds of big, fast full-stack apps with well-engineered cloud infrastructure across industries: Financial Services, Industrial Automation, Healthcare, AdTech, Consumer-grade Mobile, smart devices, and more.

From enterprise upgrades to data engineering to cloud-native scale-out, CloudGeometry helps you plot the shortest path across all dimensions of modern cloud software engineering.



SaaS

Amazon Kinesis

AWS Lambda

Amazon Redshift

AWS Database Migration Service







**Expert** 

**Platform Engineering** 

& DevOps

**Cloud Infrastructure** 

& Application

Modernization

AI & Machine Learning

**Data Services** 

**Open Source** 

Tooling & Integration

**CloudGeometry.io** 

+1 408 444-7061

info@cloudgeometry.io

github.com/cloudgeometry

100 S Murphy Ave #200

Sunnyvale, CA

94086 USA